

# **CONTACT**

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@philipelane

# **EDUCATION**

M.S. Communication, **Public Relations/Marketing** North Carolina State University Raleigh, NC » May 2018

#### **B.A.** Communication, **Public Relations**

Mississippi State University Starkville, MS » May 2016

# **SKILLS**

Microsoft Office Suite Adobe DreamWeaver CC Adobe Illustrator CC Adobe InDesign CC Adobe Lightroom CC Adobe Muse CC Adobe Photoshop CC iWork Programs Basic HTML Basic CSS WordPress Website Design Hand Lettering Public Speaking Graphic Design

# **VOLUNTEER**

Boy Scouts of America Disney Volunt-Ears Give Kids a Smile Habitat for Humanity Palmer Home We Will Go Ministry

Self-starter, outgoing personality, enjoys working with all types of individuals, enjoys learning skills, able to take direction from others, dependable, trustworthy, takes pride in doing a good job and accomplishing goals, organized and efficient.

#### PROFESSIONAL EXPERIENCE

### Marketing Specialist/Social Media Manager

Stanhope 2013, LLC » Raleigh, NC February 2017 - Present

Marketing specialist of an 822 unit residential property located beside North Carolina State Univeristy. Develops strategic and targeted marketing plans to improve leasing activity at the property. Surveys and identifies target publics based on social media platform. Assists with budget management of the property for promotional materials. Creates daily material to promote on property's social media platforms. Manages social media accounts and assists with communication on all platforms.

#### Marketing/Public Relations Intern

Kane Residential Corporation » Raleigh, NC August 2017 - January 2018

Assisted the marketing manager of Kane Residential Corporation with creating promotional materials for assets and properties. Developed and updated websites for current, new, and upcoming residential properties. Assisted marketing manager with strategically planning promtional events and giveaways to ensure high leasing activity at Kane Residential properties. Surveyed Kane Residential properties to determine target leasing audiences to develop marketing plans for each audience.

#### Instructor of Record/Teaching Assistant

North Carolina State University » Raleigh, NC August 2016 - Present

Responsible for teaching four sections of university-level COM 110, Public Speaking, for Fall 2017 and Spring 2017. Planned and designed course materials including class assignments, speeches, syllabus, and online student portal website. Responsible for assisting professors with course material and teaching in COM 322 (Fall 2016) and COM 230 (Spring 2017).

#### **Building Supervisor**

Joe Frank Sanderson Recreation Facility » Starkville, MS May 2015 - August 2016

Building supervisor of a 150,000 square-foot facility. Provided superior customer service to patrons of the university while continuing the safe and efficient operation of a high-traffic recreational facility. Provided supervision over facility's staff assisted the director of the facility. Created staff schedules and organized representation for the facility during university's orientation. Contributed ideas for improvement in facility's organization and promoted a welcoming atmosphere.

#### **Walt Disney World Intern**

The Walt Disney Company » Lake Buena Vista, FL May 2013 - January 2016

Disney College Program internship in merchandise at Big Top Souvenirs in Magic Kingdom. Provided superior customer service to guests visiting the theme park while continuing the safe and efficient operation of a high-traffic merchandise store; contributed ideas for improvement at store meetings; devised a systematic plan that maximized the efficiency of stocking the floor in a timely fashion that met the needs of the high traffic public that is still used today.

## **ACCOMPLISHMENTS**

Eagle Scout Black Belt in Tae Kwan Do **HOBY Leader** Most Like Walt Disney Award Overall Customer Service Award Welcome Center Employee of the Year Communication Graduate Student Association President Communication Graduate Student Ambassador